



C.G. Frink
President

NORTHEAST INFORMATION SYSTEMS Becomes Virtual Cio for Small to Mid-Sized Businesses

Leading Managed Technology Solutions Provider Provides Enhanced Consultation

ALBANY, NY – June 14, 2018 - Northeast Information Systems a leading managed technology services provider, announced today that the company will now be serving as a Virtual CIO (Chief Information Officer) for small to mid-sized business (SMBs) who are looking to focus solely on expansion and revenue growth. Northeast Information Systems will step forward into a vCIO role elevating its position amongst customers that desire a greater level of strategic business guidance.

By not only maintaining the IT infrastructure, planning the technology roadmap and identifying new ways to utilize emerging technologies to enhance SMB productivity its consultation will enable leadership of the SMB to focus exclusively to growth, in order to sustain a competitive advantage. As Northeast Information Systems makes this move, SMBs of the future will not have to deal with the challenges of technology, its rapid growth and the constant stream of changes. Now, Northeast Information Systems has the capacity to join forces with SMBs who want a

proactive partnership to accelerate organizational growth.

“It may seem like a bold move, but for us, it’s simply the natural step forward,” stated C.G. Frink, President of Northeast Information Systems. “As a true managed technology services provider, we consider it our job to maintain the integrity of our customers’ networks, to look out for new opportunities and to constantly be educating ourselves on the new regulations and advances in our industry. For years, this has been our philosophy and due to the expertise we’ve accumulated over the years, from serving so many companies and benefitting from such a vast array of experience, it just makes sense for us to integrate ourselves in this way. It makes things very personal, yet at the same time, it’s adding formal structure to what we’ve always done for our clients.”

Business owners who are looking to initiate the same type of relationship with a managed IT services provider should launch the program in the following order. Within the first 90 days, the company should establish a foundation for all future technology endeavors in order to protect the business via the simplest, steps first. Those steps are: 1) complete a IT/Infrastructure

Diagram 2) create a Backup/Disaster Recovery Document 3) create an Acceptable Internet Use Policy 4) review Network Change Policy and Administration. Once all of these are completed, the next objective for a vCIO is to assess cybersecurity threats and provide proactive solutions to thwart cyber criminals.

“Business owners also need to hold weekly meetings with their managed IT services provider/vCIO to ensure optimal network performance,” added Frink. “With complex systems, it’s always advisable to work with companies that are willing to meet with you on a consistent basis. This adds an element of accountability which is one of the main reasons why most employers currently have a full-time, on-site CIO.”

One of the best ways for a company to know that the managed IT service provider/vCTO that they’re planning to work with is of the highest caliber is to examine their contracts. Elite providers offer month-to-month, performance-based agreements, instead of locking business owners into long-term, inflexible agreements. “A company

offering vCIO services should be held to the exact same standards as an individual CIO. They need to perform every month, find new ways to enhance the company's technological capacities and they should also be able to be fired if they're underperforming," concluded Stein. "Northeast Information Systems is taking the lead in an ever changing industry and elevating its services versus the status quo.""

ABOUT NORTHEAST INFORMATION SYSTEMS

For over 45 years and 3,000 customers, Northeast Information Systems has been the right choice for business technology solutions in Upstate NY & Vermont. The company's primary focus is to leverage advanced voice, data and video technologies to improve our customer's business processes resulting in greater profitability, improved security and increased customer satisfaction. Northeast Information Systems employs leading edge products from tier one manufacturers to design cost

effective solutions backed by Factory Certified technical support.

The company's local dispatch center delivers round the clock service to ensure system reliability with guaranteed emergency service response within 2 hours. Northeast Information Systems does business throughout New York, Vermont and nationwide via our network of authorized distributors.

For more information on Northeast Information Systems, call (800) 642-3147 or visit www.nistel.com.